

PROGRAM SUPPORT

CAPABILITIES BRIEF

Eagle Health Analytics, LLC (EHA) is a certified 8(a) Alaska Native Corporation (ANC) that contracts with federal agencies and military partners through both the direct award and competitive procurement processes. Our highly experienced senior management team provides program management direction and authority for all required deliverables, leading and empowering our employees to provide high-quality, cost-effective, and comprehensive professional, scientific, and administrative consulting services. We leverage industry best practices and professional standards to dramatically contribute to mission and program goals. EHA employs understanding, experience, and proven management practices to overcome any contractual challenges and ensure accurate, timely deliverables.

As a small business, EHA is singularly qualified to support federal programs in spheres where previously only large companies have been players. Our 8(a) status allows EHA to accept direct awards (sole-source contracts) up to \$22 million. Awards to an 8(a) ANC cannot be protested.

EHA ATLANTA OFFICE

2835 Brandywine Rd. Suite 200 Atlanta, GA 30341

EHA CORPORATE OFFICE

1826 N Loop 1604 W Suite 336F San Antonio, TX 78248 **EAGLE HEALTH ANALYTICS**

SBA Certified 8(a) Contractor Primary NAICS: 541715 EHA DUNS: 081341367 EHA Cage Code: 85TV8

SBA CONTACT

Please <u>contact us</u> directly for information on our SBA Officer.

CONTRACT TRANSITIONING

Upon receipt of new awards previously held by incumbent contractors, EHA recognizes the unique challenges facing the customer agency and the incumbent employees. We rise to these challenges with calculated measures to attract and onboard the highest strategic percentage of incumbent personnel, frequently capturing over 90% of the transitioning employees. EHA invests extra time guiding an employee through our user-friendly onboarding process during the employee's first week to ensure a seamless transition for the employee and the federal agency. Our multi-tiered transition plan has allowed us to regularly transition large incumbent groups within short turnaround times to provide the highest value to federal agencies.

RECRUITMENT & RETENTION

EHA takes great pride in our high retention and our extensive recruiting capabilities. Our full-time recruiting staff, credentials personnel, and contract management professionals work together to facilitate vetting of potential new hires. If vacancies occur due to attrition or other reasons, our recruiters are positioned to quickly identify qualified candidates. Key public universities, professional organizations, targeted web boards, employee and customer

referrals, and targeted recruiting professionals are all resources utilized to provide qualified candidates to fulfill the service requirements. Our staffing approach ensures the customer has the professional staffing services to support any program's mission.

PLAN-DO-CHECK-ACT (PDCA)

EHA applies the industry-leading Plan-Do-Check-Act (PDCA) Cycle performance management system to support our customers in achieving measurable improvements in efficiency, effectiveness, performance, accountability, and outcomes.

- PLAN: Develop a plan and define the methods.
- DO: Generate solutions and apply analysis.
- CHECK: Measure effectiveness and gather data.
- ACT: Implement the solution and continue the cycle.

